

The Dan'l Webster Inn & Spa

ServSafe® Chef Training

All of our Chef's are required to be certified by attending, completing and successfully passing a ServSafe® (www.servsafe.com) Training class. The class is an eight-hour comprehensive training to ensure that we can deliver our guests the high standard of food safety that should be expected from us. Our managers have learned the dangers of food borne illness, how to prevent it and the keys to food safety. They'll know where contamination starts, the components for good personal hygiene and how every employee can be a safe food handler. ¹

Our staff has learned how to prevent cross-contamination, and how to utilize time and temperature control effectively. They know the inside story on safe receiving, food storage, preparation and serving, and cooling and reheating. They also take an active managerial control of critical food borne illness risk factors makes all the difference for a safe operation. ²

Our staff knows all aspects of cleaning and sanitation in a practical, applicable manner. They have also learned about pest management, and most importantly, how to keep pests out of the operation. ³

ServSafe® Alcohol Dining Room Training

All our servers, Managers and Bartenders are trained annually in the ServSafe Alcohol program which was developed with input from experts in the restaurant, legal, regulatory, academic, insurance, medical and law enforcement fields. Together, they determined the tasks that the front-of-the house needs to know. It's a holistic approach that helps assure everyone has the training they need to serve alcohol responsibly. ⁴

The training includes the latest studies and science-based information, explores real-world situations and makes it all engaging and accessible with the latest instructional design techniques. ⁵

The staff has been trained in alcohol laws and responsibilities, evaluating intoxication levels, dealing with difficult situations and checking identification. ⁶

1,2,3,4, 5, 6 - obtained from www.servsafe.com